PROGILITY

Give your Communication a Powerful Edge!

Presenting the HP-1000

Improve efficiency within your business with a decisive competitive advantage using the enhanced HP-1000 a more advanced multifunctional communication tool.
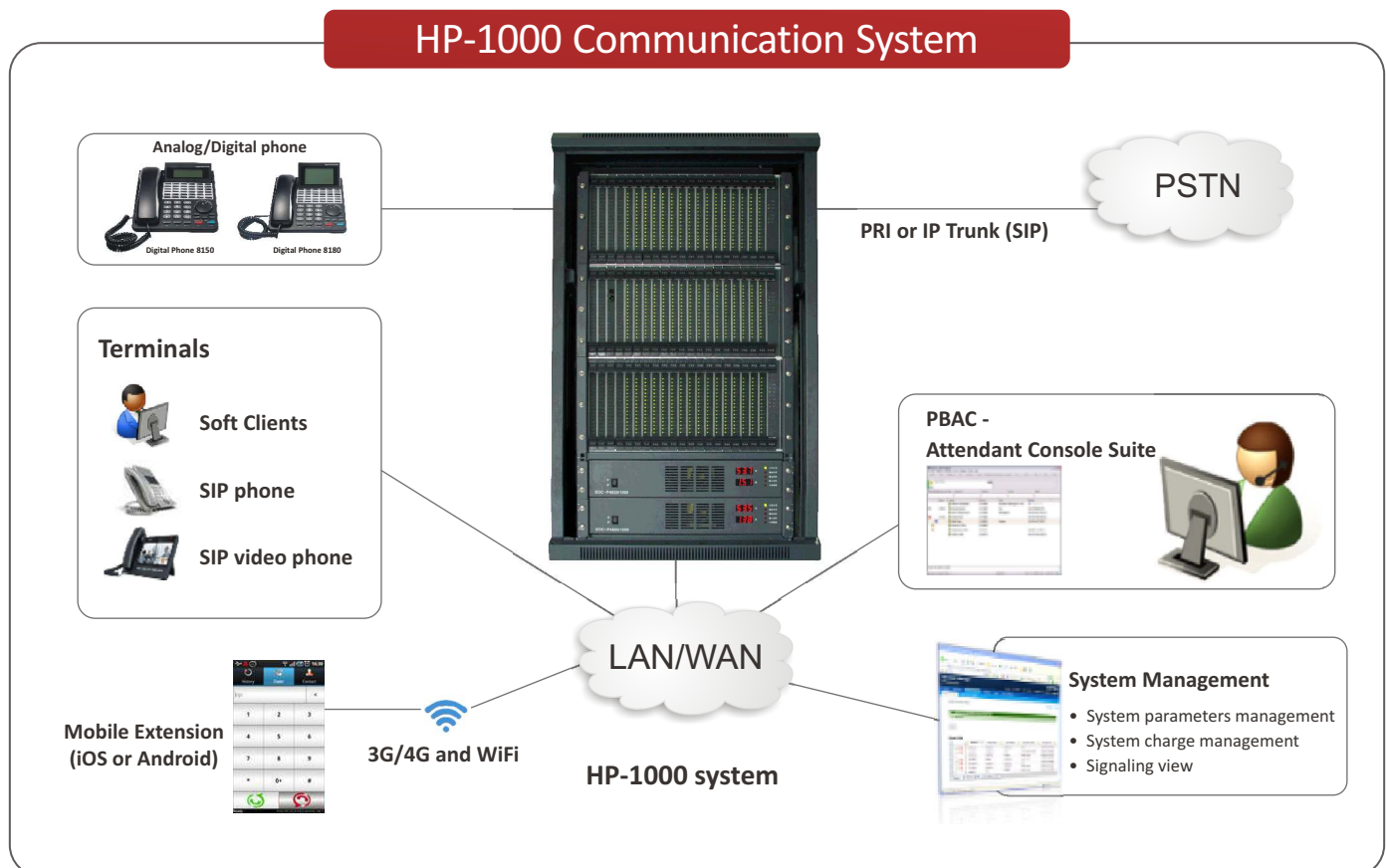
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HP-1000 offers medium and large enterprises a highly reliable, technologically advanced and cost-effective communication system. It has the capability to meet the diverse and specific needs of immediate and emerging businesses.

HP-1000 is specially designed for organisations with up to 768 /1536 TDM & IP. HP-1000 provides high efficiency, stability and reliability. It's enriched feature set helps Medium and Large scale organisations to fulfill their business requirements at a reduced operational cost.

HP-1000 is an ideal solution for medium and large business operations across the verticals like Hospitals, Hotels, Educational Institutions, Media Houses, Production Houses etc where employees rely heavily on communications to carry out their day-to-day activities.

HP-1000 Communication System

HP-1000 Communication System

Analog/Digital phone

Digital Phone 8150   Digital Phone 8180

Terminals

Soft Clients

SIP phone

SIP video phone

Mobile Extension (iOS or Android)

3G/4G and WiFi

HP-1000 system

LAN/WAN

PRI or IP Trunk (SIP)

PSTN

PBAC - Attendant Console Suite

System Management
- System parameters management
- System charge management
- Signaling view

Key Features Supported by HP-1000:

Hot-Standby (MCU + PSU)

HP-1000 supports Hot-Standby (Redundancy for Control card & Power Supply Unit) feature. In the event of MCU / PSU failure the stand by MCU / PSU takes over seamlessly without disconnecting already established calls (TDM & IP).

Interactive Voice Response (IVR)

- In-built IVR for incoming PSTN (Analog & PRI) lines
- Supports multi-level tree structures
- Simultaneous 32 calls can be handled

In-Skin Voicemail

- In-skin voicemail(16/32 ports)
- Voice Mail to e-mail integration
- Supports 500 GB hard disk & 17,750 hours of recording
- It doesn't consume any analog extension ports
- Supports WEB based management

Voice Recording

- In-skin voice recording (16/32 ports)
- Can record any interface (Analog / Digital extensions, Analog / PRI Trunks)
- Supports 500 GB hard disk & 17,750 hours of recording
- Supports WEB based management
- Supports selective port (Extensions & Trunks) recording

Conference

- HP-1000 supports 32 party ad-hoc conferences (based on the system variant).
- Conference participants can be any combination of Internal and External caller

PC based Operator Console

- One key dialing
- Multi-incoming call info display
- Selective answering of calls
- Call queuing
- Supervised / Blind transfer
- Busy Lamp Field
- Override
- Directory services

In-built FCBC

- HP-1000 has an inbuilt FCBC. It supports 230 V AC input supply
- It converts input AC in to DC voltages required by various modules of HP-1000.

- It also has provision to connect -48 V DC battery for backup

In built Hotel Features

HP-1000 offers following Hotel specific features:

- Check-in / Check-out
- Wake Up Call Service
- Room to Room call barring
- Integrated call billing
- Do Not Disturb (DND)
- Display guest name at operator console
- Message Waiting Indication (only for Digital Phones)

Phone Mate Service (Parallel Ringing)

Each extension can have one external number (Mobile number) as it's mate. Ring signal will be sent simultaneously to both devices. Any one of them can answer the call, and other one would stop ringing immediately.

System Management

System management is supported via LAN/Serial port via USO software.

In-built Call billing application

- Integrated Call Billing application enables the administrator to monitor the phone usage and billing as far as call charges are concerned.
- Call billing application supports multi-type bills format like mdb, txt, xls etc.
- Flash Memory with 2 million call charge data records
- Secure management (only authorized user can access the call billing software)

Master / Slave mode for Digital phone:

- HP-1000 systems support Master / Slave mode where Analog phones can be connected behind Specific models of Digital phones.
- The master-slave function is supported with Digital Phone 8150/8180.
- Maximum distance of the analog phone from the digital phone is 100 meters.

Flexible numbering

HP-1000 supports flexible numbering the extensions can be 1-8 digits.

Flexible feature codes

HP-1000 supports flexible codes for features like Call back, Call pickup, Conference, DND, Override, Trunk Access etc.

Call Back

The Callback feature sends your phone a priority ring, indicating the previously busy or unanswered extension you dialed, is now available.

Call Pick Up (Group)

The Call Pickup feature lets you answer a call at your telephone for another extension in your call pickup group.

Call Pickup (Directed)

Directed call pickup, lets you pick up a call for a specific extension even if that extension is not part of your pickup group.

Caller Line Identification (CLI)

HP-1000 supports CLI on Analogue, Digital & IP Extensions for internal as well as external trunks. HP-1000 supports FSK / DTMF format.

Extension Name display on Digital phone

Name display (14 Characters) is supported on digital phone 8150/8180. With this any internal extension can be assigned a name & the same would be displayed.

Call Forwarding

HP-1000 supports the following scenarios for call forwarding.
- Call Forward - Unconditional
- Call Forward - On Busy
- Call Forward - On No Answer

Call Consultation/Toggle

HP-1000 supports call consultation where a user can put the existing call on HOLD and can accept the waiting call. It is also possible to toggle between two calls.

Call Hold

Using this feature a digital extension user can press the hold key to put an existing call on hold. Held call can be retrieved at a later stage.

Group ringing

System supports group ringing for external incoming calls. The incoming trunk can configured to ring at maximum 56 extensions simultaneously. Anyone of the extensions of group answers the call, other extensions would stop ringing. Likewise 16 groups can be formed.

Call Hunting

In the case of a hunt group, an incoming call is signaled at one of the group members. If this member does not answer the call, the call is assigned to next member. All members of the hunt group can be reached via same phone number.

Hot-Line

System supports hot-line feature. The following type of hotlines are supported
- Immediate Hotline
- Delayed Hotline

Phone Locking

HP-1000 supports dynamic phone locking feature. This will enable an extension (Analog/Digital/ IP) to lock his phone preventing from any misuse.

Call Waiting

When there is an incoming call to an extension already busy with previous call, Call waiting functionality will indicate the caller's number visually on the display of Digital phone. It can also be signaled acoustically by a short call waiting tone on Digital phones as well as on Analog phones.

DID/DOD

Users can make an outgoing call as well as can receive direct incoming call on their extensions without any operator assistance.

Timed Reminder

Any user can dynamically set a timed reminder from his phone using predefined codes.

Phone Book (Digital)

HP-1000 supports 8150/8180 which can save 200 numbers of phonebook entries.

Following tasks can be done:
- Edit phone number
- Add phone number
- Browse phone number
- Delete phone number

Boss-Secretary

HP-1000 system supports Boss-Secretary feature where all incoming calls for the boss will be signaled to secretary first. So all calls will be monitored and then only important calls will be passed on to the boss.

Voice Guidance

User features are promptly acknowledged with easy to understand voice messages.

Different ring tones

Internal & external incoming calls can be differentiated with different ring tone.

Music on Hold (MoH)

HP-1000 supports Music on hold. "Music on hold" file can be changed as per customers need.

Individual Speed dial

Individual Speed Dialing enables every subscriber to store 16 external numbers as individual speed-dial numbers in addition to the system speed-dial numbers

System Speed dial

HP-1000 supports system speed-dial. The frequently dialed numbers can be stored centrally in the system speed-dial list. Every number is then represented by a speed-dial number which is used instead of the full phone number.

These numbers can then be dialed out by any extension by dialing its access code.

System can store maximum 983 speed-dial numbers centrally.

Voice Paging (Broadcast)

Voice Paging enables broadcasting of announcements to digital phones in the system. Any extension (Analog/Digital/IP) can broadcast the message by pressing a specific code to activate the speaker of a Digital phone or Group of Digital phones.

Group broadcast is also possible with 16 groups each having 56 extensions (Max).

Direct Inward Dialing

External callers can directly dial the DID (Direct Inward Dialing) number to reach the desired extension. This is supported on ISDN PRI lines.

Call Transfer

System supports internal & external call transfer.HP-1000 series supports Blind and Supervised Call Transfer. CLIP is also transferred to the destination party.

- Blind Transfer involves transferring a call without consulting the recipient. It is also known as unsupervised transfer or cold transfer.
- Supervised Transfer involves consultation before transferring the call.

Do not disturb (DND)

Do not disturb (DND) can be set where user does not wish to receive any incoming calls. Caller would hear busy tone.

Private Trunk Line

System can reserve a particular trunk line only for specific group of users. Other users do not get access to this trunk line.

Direct Outward Dialing

A user can dial out to an external number without any operator assistance.

Calling Time Restriction

System can restrict the call duration. System can restrict a call whenever an extension is having a long duration call with internal or external numbers.

Override

Override feature enables an extension to override any ongoing calls.

Incoming only trunk

System can assign one of the trunk lines as incoming only which will restrict any outgoing calls from that particular trunk line.

Trunk/Extension status indication

All extension and Trunk cards provide status indication for all ports.

PMS (Fidelio / IDS / Amadeus) Integration

- Check in / Check out
- Billing & Front Office
- Wake-up Service
- DND
- Check in & check out including class-of-service change over
- Do-not-disturb at guest telephone
- Name entry for caller ID
- Call cost computation and call charge data transfer to front office system
- Wake up service

Wake-up service

- Wake-up service execute report
- Can be set through operator or guest room phone

Hotel Voicemail features

- Multilingual supports (Chinese, English, French, Spanish, Korean, Japanese, Russian)
- Mailbox creation/ deletion at guests check-in/ check-out
- Wake up service

HP-1000 Technical Specifications

HP-1000 System	HP-1000 expandable to 1536 Ext	HP-1000 expandable to 768 Ext
Total peripheral slots in the system	96	48
Analog subscriber card (SLA)	16 ports/card	16 ports/card
Digital subscriber card (SLU)	8 ports/card	8 ports/card
Analog trunk card (TLA)	16 ports/card	16 ports/card
4W E&M card	4 ports/card	4 ports/card
IP Subscriber card (IPS) Ports	64 / 256 ports	64 / 256 ports
VoIP trunk card (IPT) Channels	54 / 160	54 / 160
ISDN PRI card (PRI)	2 Port / Card	2 Port / Card
Max. number of analog subscribers that can be connected	1536	768
Max. number of digital subscribers that can be connected	768	384
Max. number of IP subscribers that can be connected	1536	768
Max. number of analog trunks that can be connected	1536	768
Max. number of VoIP trunks that can be connected	160 Channels	160 Channels
Max. number of ISDN PRI trunks that can be connected	600 Channels	600 Channels

Interface Type	
Analog extension interface	a/b line 48V dc
Digital extension interface	2 wire digital
Analog trunk interface	Loop trunk, incoming ringing current, outgoing dual tone signal
ISDN PRI trunk interface	ITU-T G.703, Euro-ISDN

Telephone Requirement	
Digital Phone	Digital Phone 8150/8180
Analog Phones	Normal analog phone with a/b interface

Power Supply	
Input voltage AC / DC	230 V AC (+/- 15%)/ -48 V DC
Frequency	50 Hz
Power Consumption	50-500 W Depending on system capacity
External Battery Backup	- 48 V

Environmental Requirements		
Cabinet size	600mm x 600mm x 2000mm 19" Rack Mount (40U)	600mm x 600mm x 1200mm 19" Rack Mount (24U)
Temperature	0 to +45 Degree Celsius	
Relative Humidity	10% to 90% Relative	

Digital Phone 8150/8180

When it comes to advanced communication requirements it's the technological advantage that enhances efficiency and flexibility of use. The Digital Phones 8150/8180 thus becomes the preferred choice for those who are in need of updating their current communication systems. With its easy-to use Navigation Key (Jog Dial) this phone helps extension users quickly select and control various features, including commonly used settings such as microphone, speaker and ringer volume, and adjusting LED background lightness and colors. It's ergonomic design and operational function contributes to its value addition and makes it convenient to use.

Digital Phone 8150

Digital Phone 8180

Features supported on Digital Phone 8150/8180

Phone Operations Operations	Outgoing Call Management	Communication	Other Functions
• Volume Adjust	• Normal Call	• Call Back when Busy	• Transfer in Busy
• Backlight Setting	• Hotline Call	• Missed Calls Call Back	• Transfer after No-Answer
• Incoming Call	• Last call Redial	• Call Hold	• Secretary Function
• Answer Call	• Call Transfer	• DND/Refuse	
• Auto Answer	• MIC Mute	• Phone Book Operation	
• Call Pickup	• Call Waiting Answer	• Conference Call	

Operator Console

Digital Phone 8150/8180 can be used as console for operator to receive incoming calls from CO-line. It will help the operator to handle calls easily and perform other tasks. Details as below:

▶ Secretary function   ▶ One key dialing   ▶ Calls holding

▶ Call back   ▶ Redial / Auto redial ▶ Forwarding call

Information presented on the display of Digital Phone 8150/8180

▶ Incoming & outgoing calls   ▶ Incoming caller's number   ▶ Menu of system features

▶ Call duration   ▶ Calling extension number   ▶ Date / time

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